

## WASPA TERMS & CONDITIONS

- Terms and Conditions of the service : Should a customer text in to the shortcode, Hollard will contact the customer to establish where the customer resides and refers the customer to a broker(s) that is/ are able to assist the customer with advice on the MLM product . Hollard will not use the customer's data for further marketing purposes. The service provided by Hollard is assistance with a referral to a broker. It is not a sale of any kind.
- The WASPA member providing the service: Integrat (Pty) LTD
- Customer support number (Number that the customer can call if the customer has a problem or question): 086 000 789
- Rates: Standard SMS rates apply.
- General Statement: Integrat ( Pty ) LTD is a member of WASPA and is bound by the WASPA Code of Conduct. Customers have the right to approach WASPA to lodge a complaint in accordance with the WASPA complaints procedure. Integrat ( Pty) LTD may be required to share information relating to a service or a customer with WASPA for the purpose of resolving a complaint. WASPA web site: [www.waspa.org.za](http://www.waspa.org.za)

